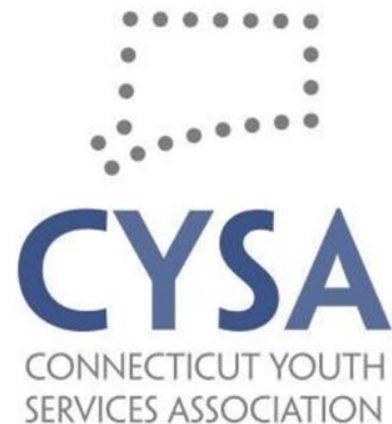


YSB Directors Roundtable

December 7, 2023



Presentation Overview

- 1.Data Collection Overview
- 2.YSB Data Project
 - a.Phase 1 Recap
 - b.Phase 2 Overview
- 3.Next Steps & Important Dates
- 4.Break Out Sessions

Overview: Data Collection

Programming Data Collection Report

- Previously emailed Excel spreadsheet to DCF (Steve Smith) annually by 8/1
- FY24 data entered into new system (Veoci/Google/other)

Budget Report for Upcoming Fiscal Year

- Excel spreadsheet submitted to DCF fiscal (Doug Howard) annually by 9/1

Budget Report for Prior Fiscal Year

- Excel spreadsheet submitted to DCF fiscal (Doug Howard) annually by 9/30

YSB Data Project Phase 1 Recap

Objective: Get all state funded YSBs on an online data collection system.



Process:

- Dillinger staff met and worked with every YSB to determine what system was going to be the best fit for them to ensure successful and consistent use.
- Dillinger staff helped set up the system as needed.
- Dillinger staff trained all staff on the use of the system.
- Work began in the fall of '22 and was completed in June '23.

Results:

**100 YSBs are now
utilizing an
online, integrated
data collection
system**

14 YSBs utilizing an existing system

Many existing systems were already in place and being used by YSBs who are part of larger departments. (Charity Tracker, Apricot, KidTrax, Formstacks, Access, RecDesk, InSync, My Senior Center, RedCap, Efforts to Outcomes, Civic Optimum)

64 YSBs chose a Google-based System

This system was designed to be easy to learn, use, and maintain and was specifically tailored to the current data collection requirements. This was a good option for smaller YSBs.

22 YSBs chose Veoci, an EM software

Veoci is designed for case management, is extremely flexible and can be tailored to the unique needs of the organization. This was a good option for YSBs looking to expand their data collection capacity.

Data Project Phase 2: YSB/JRB Level

Objective: To automate statewide data collection from individual YSB software platforms to a shared statewide database.

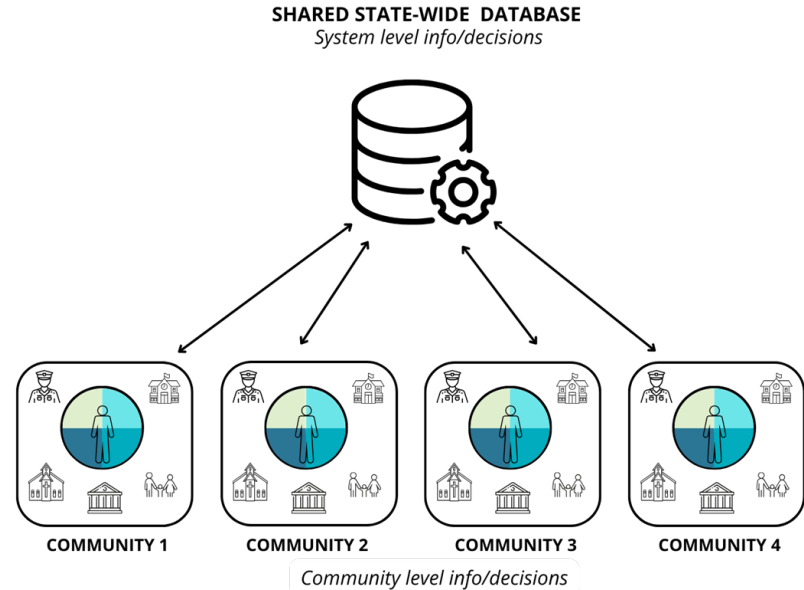
Automation will significantly streamline data collection and can be utilized to work towards more consistent and frequent pulls. Allowing more real time data to be collected, analyzed and used to help drive the work.

Consideration:

- The specific set up for automation will depend on the system the organization is using.

Benefit:

- Allows community level data sharing with specific support identified for high need individuals



Data Project Phase 2: YSB/JRB Level

Process:

- Dillinger will conduct surveys and focus groups/interviews to review and refine the current data set to enhance understanding about programs and overall outcome effectiveness.
- Dillinger will work with each YSB to develop required methods and processes to automated data collection.
- Once processes have been established, Dillinger will test the system with some practice “pulls”.
- Data will be collected and compiled on a quarterly basis.

The current process requires a significant amount of time and effort to clean, compile, and analyze the data. Additional processes will be built out to help share the information collected back to the YSBs quickly so they can utilize the data to make informed decisions.

Data Project Phase 2: Community Level

Name of YSB/JRB

Contract for Sharing Student Data

This agreement ("Agreement") is made by and between the Name of Town(s), Board of Education ("BoE"), Address(es) of BoE, and the Name of Youth Service Bureau and/or Judicial Review Board ("YSB/JRB"), Address(es) of YSB/JRB. This contract is effective as of the date that this Agreement is signed by both parties (the "Effective Date"), and unless sooner terminated as set forth below, this Agreement shall terminate upon the one year anniversary of the Effective Date.

Purpose:

1. The purpose of this agreement is to establish the procedures and processes that will govern the sharing and use of identified selected youth data by the BoE and the YSB/JRB, in a manner that comports with the provisions described in the Revised Family Educational Rights and Privacy Act ("FERPA") Regulations as revised in December 2011, regarding the disclosure of student information to assess the effectiveness of State and Federally-funded education programs - the studies exception. (34 CFR §§ 99.11(e), 101.11(e))
2. The YSB/JRB will utilize the data to assess long-term outcomes of the youth they serve for the purpose of evaluating program and service effectiveness and identify areas for program improvement.

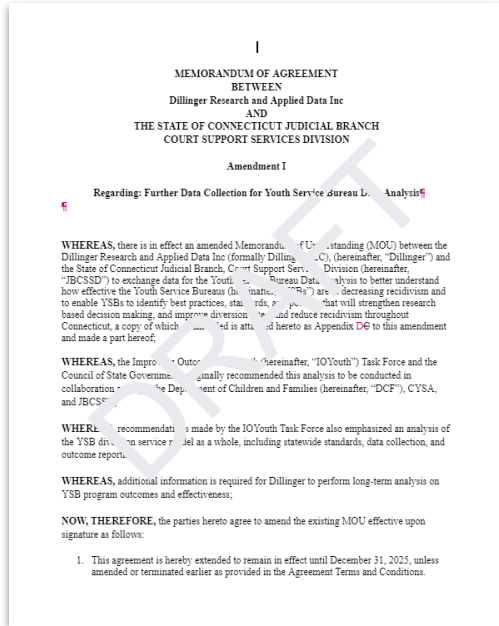
Definitions:

A. "Confidential Information" shall mean any name, number or other information that may be used, alone or in conjunction with any other information, to identify a specific individual including, but not limited to, such individual's name, date of birth, mother's maiden name, motor vehicle operator's license number, employer or taxpayer identification number, email registration number, government passport number, health insurance identification number, demand deposit accounts number, savings account number, credit card number or unique biometric data such as fingerprint, voice print, retina or iris image, or other unique physical representation. Without limiting the foregoing, Confidential Information shall also include any information that the BoE classifies as "confidential" or "restricted". Confidential Information shall not include information that may be lawfully obtained from publicly available sources or from federal, state, or local government records which are lawfully made available to the general public.

- Work involves coordinating with YSBs and corresponding community partners (primarily schools) to develop agreed upon methods and processes to share and compile data.
- Dillinger has created and provided a template data sharing agreement YSBs can utilize and adapt with their partner school districts to meet their unique needs.

Benefit: Provides YSB staff with valuable information needed to help evaluate program and support effectiveness through the use of data they have heretofore not had access to in most cases.

Data Project Phase 2: State Level



- Work involves coordinating with the Judicial Branch Court Support Services Division (JBCSSD) to develop agreed upon methods and processes to share and compile recidivism data.
- Dillinger has developed an MOU with JBCSSD allowing for participating YSBs to receive recidivism data regarding the JRB youth they work with over time.

Benefit: Provides YSB staff with valuable information needed to help evaluate program and support effectiveness through the use of data they have never had access to in the past.

Next Steps and Important Dates

January 29: Programming data from July through December 2023 needs to be entered. Complete the certification upon completion (for those using Google/Veoci)

Virtual Refresher Trainings (Will be recorded):

Google - Jan 9, 10-11AM | Veoci - Jan 9, 1-2PM

Dillinger's Virtual Office Hours:

Jan 8, 2-3 PM

Jan 16, 1-2 PM

Jan 10, 9-10 AM

Jan 17, 9-10 AM

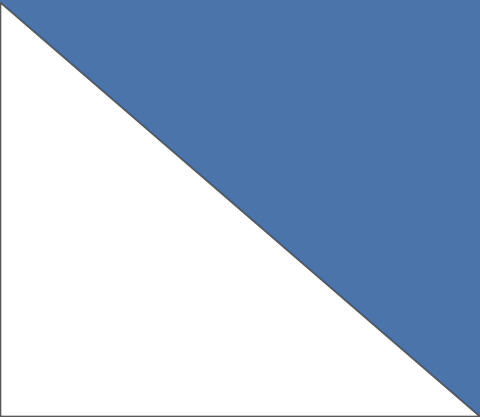
Jan 11, 1-2 PM

Jan 19, 2-3 PM

January: YSB survey to kick-off Phase 2 of the project.

Ongoing quarterly entry of data and quarterly data pulls.

Break Out Sessions

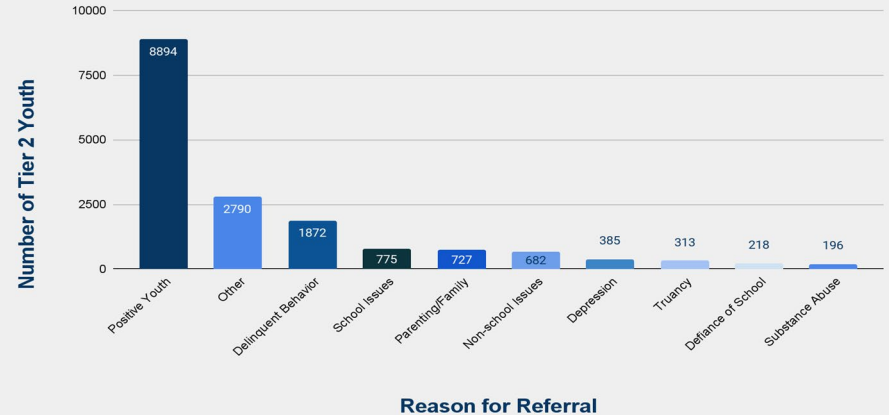


Break Out Question #1 (5 mins)

Tier 2 Youth Counts by Referral Source

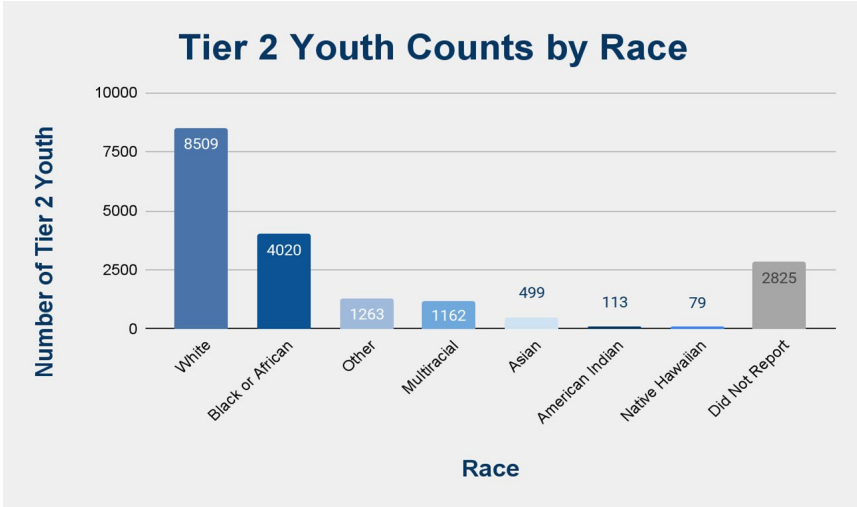


Tier 2 Youth Counts by Reason for Referral



- Is this the type of information that you use to communicate with your town or board?
- Is it helpful?
- What other information do you use or would like to use to help communicate your work?

Break Out Question #2

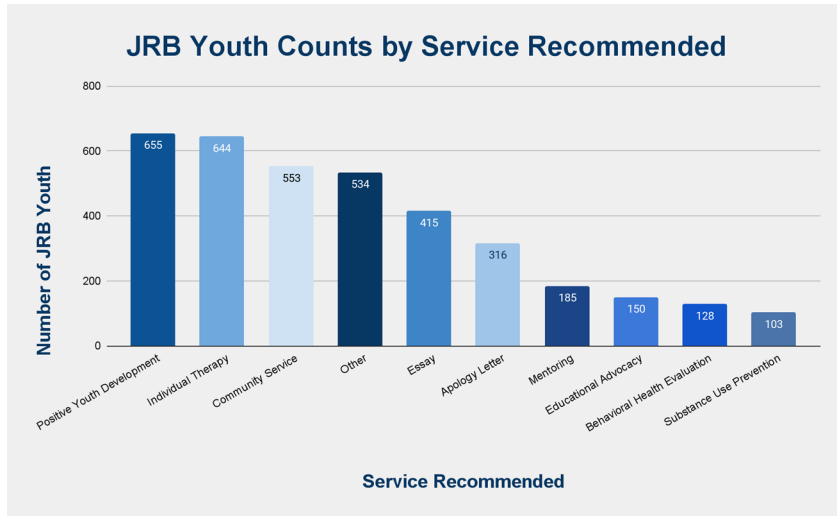


	Percentage of YSB Tier 2 Youth by Race	Percentage of CT School Age Students by Race*#
White	46%	48%
Black or African American	22%	12%
Multiracial	7%	4.5%
Asian	3%	5.2%
American Indian or Alaska Native	0.6%	0.2%
Native Hawaiian or Other Pacific Islander	0.4%	0.1%
Did Not Report	21%	

Youth that identify as Black, African American, or Multiracial are working with YSBs **at higher than expected rates** based on state percentages.

- Why do you think YSBs serve Black or African American students at a higher rate than the state average?
- Is there additional information that would help you tell this story?

Breakout Question #3



The compiled *list within the graph represents the top 10 most common services* recommended.

Some additional services often recommended include, but are not limited to, mediation, family or group therapy, and employment services.

Note: Not all services referred by JRBs to outside organizations are included in the data set.

Is this representative of your JRB? If not why?

What additional information would be helpful in determining if the most common services services are being utilized appropriately?